



Privacy & GDPR





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General

MyKoddi is owned and operated by Euro Tech Startups s.r.o., a privately held company with limited liability under the laws of the Czech Republic, registered with the Companies Registry under number 051 77 502 and registered office at Mánesova 1633/74, 120 00, Prague 2, Czech Republic hereafter as the “**Seller**”, and is detailed at mykoddi.com, hereafter as the “**Website**”.

The Seller process personal data in accordance with the General Data Protection Regulation (EU) 2016/679 (the “**GDPR**”). This GDPR policy (“**Policy**”) describes how we collect personal data and how it is used by every “**User**” (also referred to as the “**consumer**” or “**you**”). By accessing our Website, the user agrees to this agreement. If the user does not agree with any of the terms in this policy, the user is prohibited from ordering products from the Website. The user is responsible for compliance with any applicable local or regional laws or regulations.

We reserve the right to change this policy at any time without notification.



Info Collected

For the purposes of delivering a high-quality service, we need to collect personal data. To maximize services to our customers, we collect personal data about you. By accepting this policy, you are giving us consent to process your personal data. We collect the following data about you:

- First & Last name
- Email address, Phone or mobile number
- Delivery Address (street, apartment, city, county, postal code, and country)
- Ship-to Address (street, apartment, city, county, postal code, and country)
- Company (name, registration #, VAT #){optional}
- Company (street, apart., city, county, postal code, and country) {optional}

If a customer submits a testimonial for the promotion of MyKoddi on our website, then the following additional information will be gathered.

- Company (name, city, country)
- Role (position)
- Photo (selfie)

You have the option to consent to our marketing communications ("**Newsletter**"). You can do so by entering your email address on our website. In this case, we will collect the following data about you:

- First & Last name
- Email address

We also collect additional personal data using Google Signals Data Collection which collects visitation information and associate it with Google information from accounts of users who have consented to this association for the purpose of advertisement personalization. This information may include end user location, search history, YouTube history, and data from websites that partner with Google—and is used to provide aggregated and anonymized insights into cross-device behavior.



Data Retention

Personal data collected and processed for the above-mentioned purposes will be kept until you revoke your consent.

We will maintain personal data with IT security that is technically and financially feasible. To ensure the quality of our services, we closely cooperate with our subsidiaries or affiliated companies and we also hire external contractors who provide us services, including, but not limited to:

- Marketing providers
- Delivery providers
- Logistics providers
- Service providers;
- Website providers;
- IT service providers;
- Infrastructure providers;
- Website developers;
- Hosting providers;
- External Advisers.

Our subsidiaries, affiliated companies or external contractors may have access to selected personal data on the need-to-know basis. The security of personal data that is available to our contractors is contractually ensured.

We may be obliged by law to disclose some data to public authorities. We do not transfer any personal data to third countries outside the European Union and/or the EEA (European Economic Area), unless required by law.

Your Rights

European Union Subjects 📍 If you are located in the European Union then you have the following rights in connection with processing of your personal data: (1) the right of access to your personal data, (2) the right to rectification of inaccurate of your personal data, (3) the right to restriction to processing your personal data, (4) the right to erasure of your personal data, (5) the right to object to processing your personal data, (6) the right to revoke your consent, (7) the right to data portability and (8) the right to lodge a complaint with a supervisory authority. We need to verify your identity when you make a request to exercise any of the rights mentioned above. Please submit a request to ilove@mykoddi.com with the email address you have registered on your account.

Access to Data 📍 You have the right to obtain information about the processing and the copy of your processed data, upon your request.

Right to Rectification 📍 If you regard your personal data as incorrect or outdated, then you have the right to correct this data by contacting us with your new details, in case you cannot make the modifications yourself.

Restriction of Processing 📍 As per GDPR Article 18, where the personal data under processing are inaccurate or you have objected to processing, you have the right to restrict said processing. For the period of the restriction, personal data shall only be stored with us and may not be subject to any other operation without your consent. The restriction of processing lasts for the duration of any of the above described situations. You shall be informed of the expiration of such restriction.

Erasure 📍 As per GDPR Article 17, when you withdraw your consent, or your personal data is no longer necessary, then you have the right to the deletion of your personal data. In some cases, the right to erasure is limited for compliance reasons or legal obligations.



Objections 🗳️ In case of the processing based on your legitimate interests and/or for the purposes of direct marketing, you may raise an objection to the processing. The grounds for the objection will be assessed and you will be notified of the decision by the communication means as selected.

Withdrawing Consent 🗳️ In the case of processing of your personal data based on consent, this consent may be withdrawn at any time.

Data Portability 🗳️ You have the right to receive your personal data in a structured, machine-readable format.

Lodging a Complaint 🗳️ If you consider that your personal data has been processed in breach of law, you have the right to lodge a complaint with a supervisory authority in alleged infringement's jurisdiction.

Cookie Policy

Cookies are small text files stored on your computer. The information that our cookies collect do not contain personally identifiable information. They are used by Seller administrators and web developers to help users efficiently navigate our websites. Due to their core role of enhancing and enabling usability or site processes, disabling cookies may prevent you from using certain features. To find more about cookies you can visit the [allaboutcookies.org](https://www.allaboutcookies.org) or at "HTTP cookie" Wikipedia article and related articles.

We may use cookies to collect and analyze information about your visit of our Website. We also may use cookies to improve your browsing experience.

Our Website may use session cookies to keep information stored in the forms, keep you logged in, secure your account and make the Website functional. This prevents unwanted loss of information when filling in any form on our Website, secure access to our services and basic Website operation.



For data analysis, we use third-party cookies which help us improve the way our Website works. Specifically, we use Google Analytics cookies to see how you interact with our Website. The information from these cookies is aggregated and therefore anonymous. More information on how Google processes personal data can be found [here](#). You can opt-out from Google Analytics [here](#).

You can set your browser to reject all cookies or just selected cookies. Your browser settings are interpreted as your consent with storing and using cookies. You can learn how to set your browser preference in the Help section of your browser. Should you decide to reject all cookies, please understand that our Website may not function properly.

Contact

In cases that you send us a request or will communicate to us by any other means, then we may need to process your identification and contact details along with information you provide to us in order to effectively handle your request.

Customer satisfaction is paramount to our mission. We continually look for ways to improve MyKoddi. If you have an inquiry then feel free to send us an email to ilove@mykoddi.com.