



Shipping & Delivery



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General

MyKoddi is owned and operated by Euro Tech Startups s.r.o., a privately held company with limited liability under the laws of the Czech Republic, registered with the Companies Registry under number 051 77 502 and registered office at Mánesova 1633/74, 120 00, Prague 2, Czech Republic hereafter as the “**Seller**”, and is detailed at mykoddi.com, hereafter as the “**Website**”. Goods are sold through the Website, hereafter referred to as the “**Product**” or “**Products**”.

This **Warranty & Returns Policy** sets forward the rights and obligations of every user (also referred to as the “consumer” or “you”), referred hereafter as the “**Buyer**”. By accessing the Website, the Buyer agrees to this agreement. If the Buyer does not agree with any of the terms in this policy, you are prohibited from ordering products from the Website. The Buyer is responsible for compliance with any applicable local or regional laws or regulations.

We reserve the right to change this policy at any time without notification.



Shipping & Delivery

Handling time is generally within 48 hours of order confirmation, unless the item is on back-order or pre-order.

All Packages are sent by registered courier.

Due to shipping services beyond our control, we cannot guarantee international delivery dates.

Orders are currently shipped from the Czech Republic.

Customs & Duties

The Buyer is responsible for any customs, duties, taxes or import fees associated with the Buyer receiving their order.

Backorders & Pre-orders

If the order contains an item that is on pre-order or backorder, it may not ship right away, or it may be automatically split into multiple shipments.



Export & Shipping Restrictions

The Seller complies with [sanctions](#) that are agreed by the EU Member States and adopted by the EU Council. The current [EU Sanctions Map](#) can be found [here](#).

Contact Us

Customer satisfaction is paramount to our mission. We continually look for ways to improve MyKoddi. If you have an inquiry then feel free to send us an email to ilove@mykoddi.com.